



NEWS RELEASE

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MEDIA CONTACT:

Kate Johnson

Public Information Officer

Department of Code Enforcement – City of Indianapolis

Kate.Johnson@indy.gov; C: (317) 327-3972

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CITY TOW LICENSE SWEEP INDICATES OVERALL IMPROVEMENTS

INDIANAPOLIS – The Department of Code Enforcement (DCE) today announced results of its first-ever licensing sweep on tow businesses.

During the two-part sweep this week, DCE staff inspected seven locations that previously had been reported as hot spots for predatory towing practices.

“License sweeps such as this indicate the City’s continued commitment to consumer protections. This is another example of how we are working proactively to improve the quality of life for our residents,” said Mayor Greg Ballard.

Results of the sweep indicate a significant reduction in predatory towing practices, with one citation issued for inadequate signage.

Since the tow license requirement has been in place, DCE has received a total of 89 complaints of tows from private parking lots, resulting in more than \$1,200 in refunds.

“While we are pleased that we have been able to facilitate refunds on behalf of those that have been unlawfully towed, DCE is committed to ensuring that predatory practices will not be tolerated in the city,” said Rick Powers, DCE Director. “We will continue to investigate complaints and hold the towing companies and drivers accountable.”

Motorists are reminded to contact DCE via the dedicated hotline at (317) 327-TOWS (8697) or via email at tows@indy.gov to lodge complaints of predatory towing practices.

The mission of the Department of Code Enforcement (DCE) is to improve the quality of life in the City of Indianapolis through strategic application of civil code regulation; effective licensing, permitting, inspection, enforcement, and abatement practices; and local government oversight of property safety and maintenance, business, event, professional, and construction industries.

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